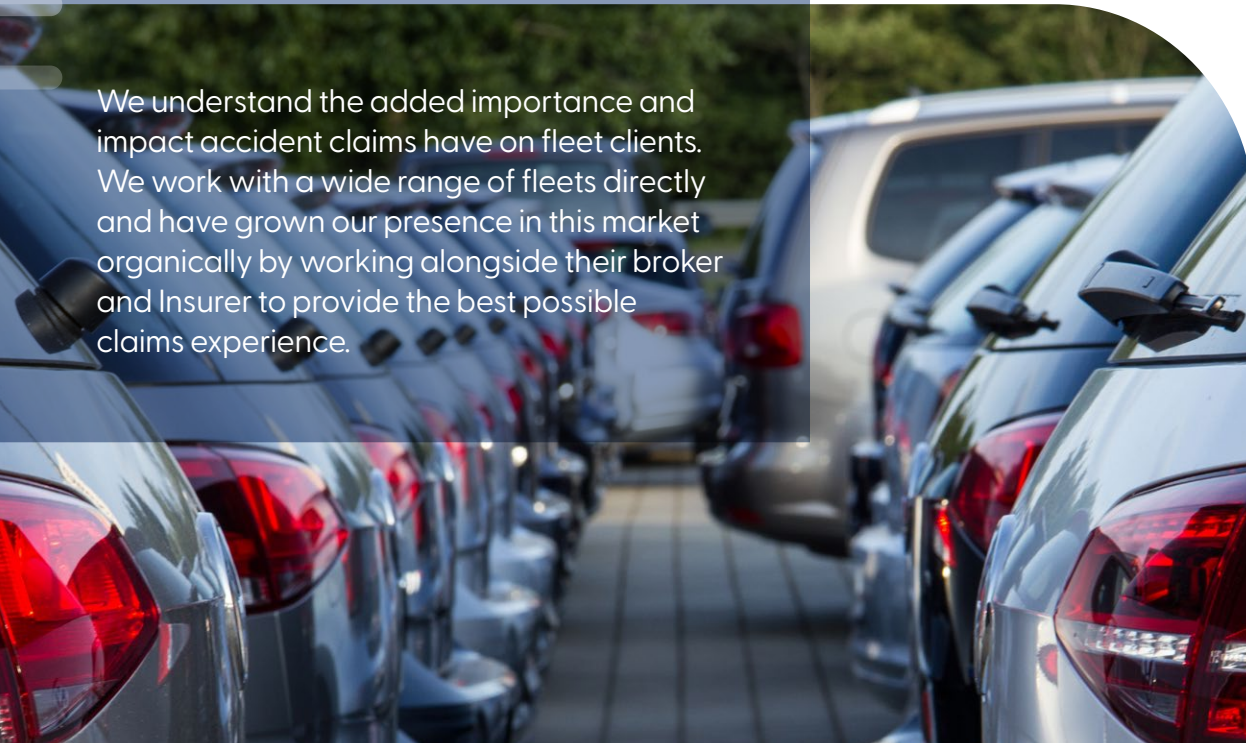


OUR FLEET MOTOR CLAIMS MANAGEMENT SERVICE

We understand the added importance and impact accident claims have on fleet clients. We work with a wide range of fleets directly and have grown our presence in this market organically by working alongside their broker and Insurer to provide the best possible claims experience.



We know that a 'one size fits all' approach to fleet claims does not work. This is why we spend time understanding how each fleet operates, as well as their expectations, requirements, and preferences, and building them into their own bespoke workflow. All of which assists with improving claims experience, reducing costs and vehicle downtime.

We will always go the extra mile for our clients, so we can look to sign up the fleet's preferred repairers to our network. This ensures that repairs are instructed and authorised in the quickest possible manner.

We can provide you with a comprehensive report highlighting the savings made using our and our partner's services for fault and non-fault claims. The report can offer any information captured, such as the most frequently requested fields of accident types, days taken to report and vehicle status.

Benefits of using our Fleet Claims Management Service include:

- **Full claims tracking** for each fleet is available via our online portal. Any fleet manager can have access to track the status of their claims.

- **White-labelled claims reporting** App and key fobs to ensure drivers know what to do when an accident occurs.
- **Dedicated reporting** telephone number, so our team are ready to take your call.
- **Dedicated claims team** for specific fleets so that you can build rapport with the same handlers.
- **Replacement hire** is available, which includes a full range of commercial vehicles
- **Regular review meetings** to ensure all parties are happy with the service
- **Smart repair network** available – keeping drivers mobile as much as possible
- **Nationwide Repair Network**, which provides full UK coverage, servicing fast booking-in-dates.
- **Repair Funding** is available to provide a quick and seamless claim.

- **Fleet & Insurer friendly labour rates**